

## Same-Day Cancellation / Fail To Attend Appointments

As of September 21st 2020 we have implemented a new office policy regarding same-day cancellations and failing to attend appointments.

- We require a 24-hour notice to cancel appointments.
- If you do not cancel 24 hours prior to your appointment time, you will receive a \$25.00 fee added to your account.
- The request to cancel an appointment must be during working hours to give the office an opportunity to fill that appointment.
- If you fail to attend your appointment or show up past your appointment time and we can no longer see you, you will receive a \$25.00 fee added to your account.
- The office has a right to refuse scheduling future appointments if you continue to cancel the same day or fail to attend your appointments. The office may require you to call the same-day to schedule an appointment.

Patient Signature:	Date:
Witness:	Date: